



Bookings and policy

Booking and payment

The total amount of the stay is paid at the booking. The only means of payment is by bank card (CB, Visa, Mastercard)

Cancellation policy

You can cancel your booking until 1 month before the check-in. You will be paid back.

If you cancel after this period, we will only pay you back the cleaning fees and the taxes.



Utilisation of the apartments

The travelers commit to respect the following rules:

- The apartment can only be used for a private use. No commercial, or professional activities are allowed.
- The apartment has to be occupied by the contract's signatory. It cannot exceed the number of person limitation.
- The travelers commit to not disturb others residents of the building. The building rules apply to the travelers.
- In case of complaint, only the traveler's responsibility is engaged.
- Every intentional damages, or not, caused by the traveler(s) during its/their stays will be charged to the travelers.
- Travel Homes won't be responsible for power, water or gas cut, for thefts or personal items damages, for noises due to the neighborhood.
- Forbidden to smoke in the apartments

Security deposit

A deopsit will be hold 2 days before your check-in date. The deposit is from 200€ to 300€ (depending on the apartment). The deposit will be released 1 day after the check-out if no rules were broken.

Inventory and apartments check

An inventory takes place after your departure, after current situation, your deposit will be released. We shall be in the obligation to capture all or part of the deposit if damages took place during your stay:



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compliance with this rule.

- We shall engage the responsibility of the tenant if we spot damages at the level of the accommodation.
- Please indicate us any accident or quite damage to property during your stay.

Insurance

Travel Homes signs an insurance for every tenant once the made reservation. This insurance is understood in the total price. Includes:

- Tenant's risks, fire, Water damage, " building(ship) and contents "
- The plea of thirds,

Available

Available 24/7. Feel free to contact us

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