



# *Emergency process*

39 Grand Rue  
68000 Colmar



## Emergency Process

The previous guest took away the keys or the lockbox is missing or no longer works ... Rare and extreme situations that we already planned !

You will live a unique experience through this little treasure hunt, you will have to immerse yourself in the bowels of the city to get the keys.

**Objective of the mission:** get the keys to enter the apartment

**Reward of the mission:** a menu in our favorite restaurant in Colmar: "L'épicurien" !

**Summary of the mission:** You will find emergency keys in a cellar belonging to us. In this cellar you will find several lockboxes including the one of your apartment. This cellar is central, very close to Little Venice. You should not have more than 10 minutes walk to get there.

**Address of the cellar:** 39 Grand Rue, 68000 COLMAR

Here we go! Once you reach 39 Grand Rue, you can follow the instructions below.



# Emergency Process

## How to of the mission (photo by photo) :



When you are on site, head to the lockbox to take the cellar key



The lockbox is located near the window (Rue des écoles)



Open the black cover and dial the code 1 (received by sms/email)



Dial the code 1



Take the keys stuck to the lockbox with the mention:  
"DO NOT USE EMERGENCY"



Close the lockbox and head to the main door



# Emergency Process



Use the big black key to open this door



Head to the cellar, right side



The first door on the left, behind the stairs



Use the same key to open the door



# Emergency Process



Go down to the cellar with the chain



Open the lock with the small key to access the lockboxes



Open the lockbox with the small key



Lower the black cover, compose the code 2 (received by sms/email) and lower the black lever



Take your keys and close the lockbox



Close the cellar with the lock



# Emergency Process



Close the door of the cellar



Put the emergency key back in the lockbox



You can now check-in. We will get in touch with you for the reward!