



Emergency process

2 Allée Nathan Katz
68100 Mulhouse



Emergency Process

The previous guest took away the keys or the lockbox is missing or no longer works ... Rare and extreme situations that we already planned !

You will live a unique experience through this little treasure hunt, you will have to immerse yourself in the bowels of the city to get the keys.

Objective of the mission: get the keys to enter the apartment

Reward of the mission: a menu in our favorite restaurant in Mulhouse: "L'entrecôte" !

Summary of the mission: You will find emergency keys in a cellar belonging to us. In this cellar you will find several lockboxes including the one of your apartment. This cellar is near the Filature. Depending on your location, it might be interesting to take your car or public transportation.

Address of the cellar: 2 Allée Nathan Katz, 68100 MULHOUSE

Here we go! Once you reach 2 Allée Nathan Katz, you can follow the instructions below.



Emergency Process

How to of the mission (photo by photo) :



When you are on site, head to the lockbox to take the cellar key



The lockbox is located near the window



Open the black cover and dial the code 1 (received by sms/email)



Close the lockbox and head to the green portal



Open the green portal with the blue key



Close the portal and head to the first door on the left



Emergency Process



Pour ouvrir cette porte, vous devrez utiliser la clef blanche

Use the white key to open this door



And then, the blue key to open the door on the right



You can open this door with the blue key



Compose the code 2 you received by SMS/e-mail and take your keys



Emergency Process



Close the lockbox, and then close the white door



Put back the emergency keys in the lockbox and close the lockbox.

You can now check-in. We will get in touch with you for the reward!